

Attorney's Docket:
062891.0502

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#2 D- 585-43
PATENT
09/821,536



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Shaffer, et al.
Serial No.: 09/821,536
Filing Date: March 28, 2001
Group:
Title: Method and System for Logging Voice Quality Issues for
Communication Connections

Assistant Commissioner
for Patents
Washington, DC 20231

Dear Sir:

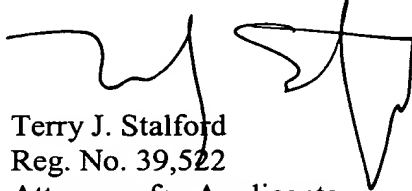
INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the art listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified application. A copy of this art is enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. § 1.97(g) and (h), no representation is made that this art is material to patentability of the present application or that a search has been made.

This Information Disclosure Statement is being submitted before an Office Action on the merits, and therefore, pursuant to 37 C.F.R. 1.97(b), no fee is believed to be due. If, however, a fee is required, the Commissioner is hereby authorized to charge any fees or credit any overpayments to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,

BAKER BOTTS L.L.P.



Terry J. Stalford
Reg. No. 39,522
Attorneys for Applicants

Date: May 23, 2001

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

re. Application of: Shaffer, et al.

Serial No. 09/821,536

Date Filed: March 28, 2001

Group Art Unit:

Title: METHOD AND SYSTEM FOR LOGGING
VOICE QUALITY ISSUES FOR
COMMUNICATION CONNECTION

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Technology Center 2600

Honorable Assistant Commissioner

For Patents

Washington, D.C. 20231

Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Information Disclosure Statement, Information Disclosure Citation (PTO-1449 form) with one (1) reference, and this Certificate of Mailing are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. § 1.10 on this 24th day of May, 2001 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Willie Jiles

Willie Jiles

Express Mail Receipt
No. EL 759179365 US
Attorney's Docket: 062891.0502

PTO-1449		Application No. 09/821,536		Applicant(s) Shaffer, et al.			
Information Disclosure Citation in an Application		Docket Number 062891.0502		Group Art Unit		Filing Date March 28, 2001	

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U.S. PATENT DOCUMENTS							
	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE	
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FOREIGN PATENT DOCUMENTS								
	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION		
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Q								

NON-PATENT DOCUMENTS			
	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE	
S	Pending Patent Application: Michalewicz, Larry G., <i>Method and System for Logging Debugging Information for Communication Connections</i> , Serial No. 09/742,466.	Filed 12/20/00	
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EXAMINER	DATE CONSIDERED
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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

U.S. Patent and Trademark Office

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